

# Samsung WIP-6000

## *Frequently Asked Questions*



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1. **My phone is not registering. What do I do?**

*Make sure that your SIP User ID and your phone's extension match (i.e., If the last 4 digits of your phone number are 4288, your SIP User ID should also be 4288).*

2. **I'm trying to connect to a wireless access point. I've entered the wep access key, but I'm unable to connect. What should I do?**

*Go to:*

*Menu > Settings > Test Mode > WiFi Settings  
> Encryption Type > Select WEP*

*Reboot the phone, and try to connect again.*